

Racing to the rescue.....

45 minutes from initial phone call to vehicle loaded and on route.

Issue

It is Friday afternoon, and everybody is ready to go home for the weekend. At 5.30pm we get a call from one of our Utility contractors and there has been a water main burst on the A43 which has cut the water feed to three local villages, and one of the largest pig farms in the U.K. The South of the U.K is in the middle of a heatwave with temperatures reaching 34 degrees. Oh, and one last thing, this weekend is the F1 Grand Prix at Silverstone, just a few miles down the road.....



City Traffic Management Facts:

- 🚧 Established in 2009
- 🚧 Fleet of over 60 specialised Vehicles
- 🚧 Directly employs nearly 100 staff
- 🚧 Specialising in ALL aspects of Traffic Management
- 🚧 Dedicated 24/7 Emergency Response Teams
- 🚧 Operating from 3 Strategic locations across Southern England
- 🚧 Phone our specialised Operations team to see what we can offer your company



Solution

45 Minutes.... that is the time it took us to go from phone call to a full City TM Dual Vehicle working crew with all the required equipment to be on route to site to Install the Traffic Management. Once we had closed the lanes off safely, the water companies repair team were able to get straight to work to repair the burst water main.



Outcome

Our Managing Director, Mat Field, was very surprised when he received a phone call from the repair team saying the work had been completed 24 hours ahead of predictions, mostly down to the fact we had Installed the Traffic Management in place so quickly. The road was not expected to be reopened until early Monday morning but here we were, late Saturday afternoon being informed the essential repair work had been completed. Mat couldn't have been happier with the result, that was until he realised it would be him putting on his Hi-Vis again and collecting a lorry from the depot to go and assist the call out crew to remove the Traffic Management himself due to no other IPV Driver being available. Back to his roots, our MD is never afraid to get stuck in, especially when he is the last link in a very successful job. By acting fast we were able to mitigate further damage to the road and the main, meaning that the villagers had their water back on within 24 hours, the pig farm was able to care for their livestock, and the water company only had to rely on tankers and bottled water for a minimum of time, saving money and resources. The traffic was not a problem either and Lewis went on to win yet another home Grand Prix.

We did not pick up any trophies, but we did pick up a new contract from a grateful client.



“

City TM provided us with Traffic Management resources for a multi lane closure on the A43 to service our client that had an emergency water main burst. They're speed of service helped to reduce the amount of time on site to such a degree we managed to remove the lane closure 24 hours earlier leaving the dual carriageway clear of Traffic Management Sunday morning, allowing thousands of race fans clear entry to Silverstone.

We have continued to use City Traffic Management as a service provider since then and would thoroughly recommend their service provision to the utility sector.

Quote from: Sean Jenner (Clancy)

”