

Reflection

2020 has been a very peculiar year for all of us. This has prompted me to reflect upon City Traffic Management and its accomplishments, since its inception.

As Founder and Managing Director of City Traffic Management, I've been thinking about the business and something dawned on me. We work in one of the most dangerous environments and almost everything we do has Risk. We spend a vast amount of time working on or near the highways with moving vehicles close by, we also work on or nearby our own vehicles and manual handling is an essential part of the work. Cones, fencing, barriers, signs, sandbags, lights and everything we use needs lifting and moving at both ends of the work, on site and back at our facility.

We work in all weathers and at all times of the day and night. Not forgetting, that we are usually there to facilitate and enable construction or resurfacing work and those jobs come with their own additional hazards.



City Traffic Management Facts:

- **Established in 2009**
- Fleet of over 60 specialised
 Vehicles
- Directly employs nearly 100 staff
- Specialising in ALL aspects of Traffic Management
- Dedicated 24/7 Emergency Response Teams
- Operating from 3 Strategic locations across Southern England
- Phone our specialised Operations team to see what we can offer your company











Solution

That being said, we obviously take all reasonable steps to ensure the safety of our team, after all the team here at City Traffic Management are second to none and are my single greatest asset. Each member of the team is an ambassador for the business, and I do everything within mine and the businesses' power to ensure their safety. This includes everything from protective equipment, training, risk identification and management, plus ensuring the culture of every single member of the team is one of safety but, accidents do happen, or so I thought....

We all know that even something as simple as loading the photocopier can cause paper cuts so I'm not talking about those kinds of injuries, what I'm referring to is RIDDORs. A RIDDOR or to give you the full title, The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 is a piece of legislation that every industry is aware of and something we all hope we never have to tackle. This piece of legislation covers, amongst other things, hospitalisation of employees and workplace injuries causing seven or more days absence from work. Given the environment we work in, the type of work we do and the nature of the work and industries we come into contact with, it occurred to me that we have never had a single RIDDOR since I started the company in 2009.

Now I know how that sounds, but bear with me here, given the number of people in our team here at City Traffic Management that equates to over 300,000 work hours without a reportable injury or dangerous occurrence. To put that into perspective, if we assume an average working week of 40 hours and an average of 20 days annual leave per year. Then I'm talking about someone working in an extremely hazardous industry for over 150 years without a reportable incident, not attending hospital and not needing more than seven consecutive days off as a result of a workplace injury, that's amazing given the hazards we all face every single working day (or night). For comparison, in America you have a 1 in 77 chance of death on the roads which is staggering given that this is exactly the environment we spend our working lives in.

We at City TM Ltd take Health and Safety as a start point and work backwards from that. Every job, every person, every task starts at Health and Safety and we pride ourselves on this figure. We aim to continue this trend and push forward with this culture throughout our workforce as a minimum expectation for many years to come yet.







I am incredibly proud of every single member of our team at City TM Ltd. We truly treat our business like a working club more than a business, until it comes time to work, then our team perform outstandingly. Therefore, we do not look at other businesses in our sector and compare against them, we lead the way forward.

Quote from: Mat Field (Managing Director)